



## **Reservation Policy**

All program bookings must be made with a minimum of 45 days. In case of booking less than 45 days before the date of travel, you must pay 48 hours after confirming the purchase of the trip, which may be subject to change due to availability of hotels and shelters.

To book a private tour, you must pay a bond for 50% of total program value per person and the remainder of the payment must be made 45 days prior to the date of departure. Once we have received a payment of the booking, we will send a voucher via e-mail to confirm the payment.

To open a program for others to join, you must pay 50% per person of the total value of the program. The remaining members will have to unite and pay the remaining 50% of the total value of the program within a maximum of 20 days prior to departure date.

In the case of day tours and private shuttle, you must pay a bond for 25% of the total value, the remainder of the payment can be pay directly on the day of service.



## **Cancellation Policy**

For cancellations of travel with an advance of:

- More than 45 days, 100% refund of the reservation.
- Between 44 and 31 days, refund of 70% of the reservation.
- Less than 30 days, no refund can be made but you can change the date for a future travel, depending on availability.

There is a fee of US\$ 50 of administrative fee applied to each cancellation.

## **Payment Methods**

- By Internet using PayPal.
- Making a bank deposit or electronic transfer to the following account:

Account Name: Carlos Eduardo Filippi Garbarino

Account Number: 915-0-000543-8

I.D. Number: 9.617.328-8

Name of Bank: Banco Estado

SWIF Code: BECHCLRM

Bank Branch: Puerto Natales

Address: Carlos Bories # 492